

IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

2122

Patent Application

Inventors: **A.D. Flockhart
E.P. Mathews
J.Z. Taylor**

Case No.: **Flockhart 15-19-1**

Serial No.: **09/776,937**

Group Art Unit: **2122**

Filing Date: **17 June 1999**

Examiner: **Chameli Das**

Title: **Customized Applet-On-Hold Arrangement**

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SEP 17 2003

Technology Center 2100

Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

SIR:

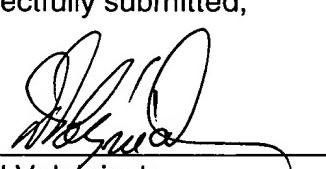
TRANSMITTAL LETTER

Enclosed is a Response to Office Action in the above-identified application.

NO ADDITIONAL FEE REQUIRED

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 501602** as required to correct the error.

Respectfully submitted,

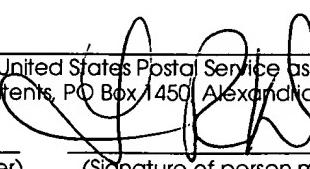
By 
David Volejnicek
Corporate Counsel
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303-538-4154

Date: 11 Sept. 2003
Avaya Inc.
Docket Administrator
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.

On 11 Sept. 2003

Tina R. Wilson
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